

**IN THE CLAIMS**

1. (Currently Amended) A method for creating and deploying a process-driven information system, said method comprising the following steps:
  - (a) creating a plurality of process models each including a plurality of elements in a process driven information system, said plurality of elements representing work carried out by personnel in an organization, said plurality of process models forming a component of a hierarchical arrangement of cross referenced processes;
  - (b) using said plurality of process models to identify requirements for software application and information support components for said processes;
  - (c) finding or creating one or more software application and information support components as support for said processes;
  - (d) deploying the process-driven information system with said software application and information support components accessible from designated elements in said processes, each element giving access to the software application or information support component; and
  - (e) selection by a user of one of a plurality of process models to display said selected process model on a screen to access said software application and information support components to direct operation of said software application and information support components, and wherein ~~said~~ a plurality of elements for the selected ~~of said~~ process model are provided in a tool which uniquely identifies each of said plurality of elements and which maps each of said plurality of elements to an application and information in the form of one or more software components so as to allow user access from the process model displayed on the screen to the one or more software components, accessing a particular software and

information support component by the user interacting with the display screen to select, via a user selection tool, one of the plurality of model process elements graphically displayed on the display screen at that time and for the selected process model, whereupon the software application and information support component linked to the selected model process element is generated on the display screen for use by the user, said models accessed by a web browser and which links the model elements in the browser by uniquely identifying each element and corresponding web page and for each process model which is selected for display and interaction via the display screen a plurality of elements are displayed on the display screen with said elements which are displayed on each instance of a user selection of a process model dependent upon the particular process model which has been selected and the elements which have been previously linked thereto.

2. (Previously Presented) A method according to claim 1 wherein said process model is part of a set of general purpose graphical business models.
3. (Previously Presented) A method according to claim 2 wherein said process model is accessible via a web browser.
4. (Canceled)
5. (Previously Presented) A method according to claim 1 wherein said one or more software application and information support components are in the form of arbitrary alternative web pages

and web-based resources.

6. (Canceled)

7. (Canceled)

8. (Previously Presented) A method according to claim 1 wherein said process model is used to educate users within an organization as to how the organization processes functions.

9. (Previously Presented) A method according to claim 1 wherein said one or more software application and information support components are in the form of arbitrary alternative web pages or web-based resources.

10. (Currently Amended) A method for creating and deploying a process-driven information system, said method comprising the following steps:

(a) creating a plurality of process models, each including a plurality of elements in a process driven information system, said plurality of elements being displayed on a display screen and representing the work carried out by personnel in an organization, said mode forming a component of a hierarchical arrangement of cross referenced processes;

(b) using said model to identify requirements for software application and information support components for said processes;

(c) finding or creating one or more software application and information support

components as support for said processes;

(d) deploying the process-driven information system, with said software application and information system, with said software application and information support components accessible from designated elements in said processes, each element giving access to the software application or information support component;

(e) selection by a user of one of said process models to be displayed on a screen to access said software application and information support components to direct operation of said software application and information support components, and wherein said plurality of elements of all of said process model are provided in a tool which uniquely identifies each of the said plurality of elements and which maps each of said plurality of elements to an application and information in the form of one or more software components so as to allow user access from the process model which is displayed on the screen to the one or more software components and wherein the user access of a particular software component is achieved by the user interacting with the screen to select, via a user selection tool, one of the elements graphically displayed to the user on the screen, whereupon the software component linked to the selected element is generated on screen for use by the user; and

(f) the steps (a) - (d) are periodically repeated in a review cycle in which the process models and resources are revised and re-published as a new version and each of the process models which is available for selection include a plurality of elements and when one of said process models is selected for display on the display screen, all of the elements for that model are displayed on screen and the elements which are displayed upon each selection of a process model are selected with respect to that selected process model and vary from process model to process model.